



## TERMS AND CONDITIONS

To make your time with A-1 LIMOUSINE, LTD enjoyable, we ask for your cooperation with the following:

A-1 LIMOUSINE, LTD will strictly enforce State and Federal Laws, and will maintain a zero tolerance compliance policy that no alcoholic beverages can be consumed or used by any person not of legal drinking age.

All U.S. law enforcement agencies have absolute power to stop any motor vehicle for administrative searches. If contraband is aboard, even in negligible quantities without the chauffeur's knowledge, they can seize and forfeit this vehicle to a local government agency. All law enforcement agencies are aggressively enforcing this policy. Therefore, no person will bring contraband aboard vehicles that are owned or operated by A-1 LIMOUSINE, LTD.

A-1 LIMOUSINE, LTD will not be responsible for injuries that may occur due to horse playing or dancing while the vehicle is in motion or at a standstill. The purchaser on the front of this contract is liable for his or her guests. AT THE CHAUFFEUR'S DISCRETION, THE PURCHASER AGREES TO BE FULLY LIABLE FOR ALL CHARGES THAT MAY INCUR:

- (1) \$20.00 per broken glassware, \$30.00 per damaged CD  
\$45.00 per damaged DVD
- (2) \$50.00 minimum for extensive cleanup in regular limos  
\$100.00 minimum in SUV Limos, \$150.00 minimum in Buses
- (4) \$100.00 minimum detailing and wax outside (exterior)
- (5) \$175.00 minimum shampoo and disinfecting per area
- (6) \$175.00 minimum for each burn hole, rip or tear to upholstery  
\$100.00 per attempt to smoke inside any vehicle
- (7) \$150.00 minimum for each act of vandalism
- (8) Triple charge of above listed amounts for all removed items

We will NOT be held responsible for any lost, stolen, or damaged articles.

No smoking is allowed in our vehicles.

Any deposits (cash, checks or credit card authorization) will be non-refundable for any reason. The open balance is due immediately at the beginning of the agreed job. The renter authorizes the immediate 50% deposit & the final payment, states that he/she is the authorized purchaser for this rental contract, the authorized cardholder for the given credit card, responsible and liable for payment of the total amount, per cash, credit card or money order. No personal or business checks will be accepted.

As with all contracts, the rental contract between the mentioned person as renter and A-1 LIMOUSINE, LTD is made with the information and the terms given to us. If the contract is cancelled after it is signed, A-1 LIMOUSINE, LTD is still authorized to collect the remaining balance in full, if the car was not re-rented again on the cancelled date for the same or higher amount. We will reserve the said date upon the approval of the purchaser's credit card as per telephone conversation. The credit card holder gives authorization to use the credit card information over the phone / fax / internet in combination with a signed contract. It is agreed that it is not necessary to obtain a signed credit card slip, as the reservation is made over the phone / fax / internet. Proof of identity of the purchaser using said credit card must be supported by the signed contract / credit card authorization via fax or in person. At time of pickup we need the credit card, state identification of the purchaser that authorizes the transaction for the signed contract. If the purchaser cannot provide all of the above items at the time of pickup, A-1 LIMOUSINE, LTD will not start the job, as we have no proof of the legal possession of the credit card. Therefore the risk of not getting paid will give us the right to cancel. The purchaser is still fully responsible to pay the total amount as he failed to provide the above requirements.

A-1 LIMOUSINE, LTD cannot guarantee the availability of overtime. It is of particular importance that the purchaser makes allowances for anticipated delays and adheres to the agreed time schedule. In the event that the purchaser wants to change the time of the itinerary, they may do so, only if A-1 LIMOUSINE, LTD can accommodate other clients that booked with A-1 LIMOUSINE, LTD prior to or after the said time. The purchaser further agrees to pay additional charges incurred such as overtime, tolls, parking, etc. Overtime for transfer jobs is charged in 30 minute increments, extra stops are charged \$20.00.

Transfer jobs are priced for immediate pickup/drop-off, no wait time is included, no usage of bar or drinks/food etc. Base price is for simple transportation. The overtime will be billed by 1/4 of hourly rate or 1/4 of transfer charge. If customer fails to show at designated pick up location and does not inform office and/or driver, the full amount of contracted time will be charged. Overtime on regular hourly jobs will be billed with full hour charges as per signed contract. The purchaser authorizes A-1 LIMOUSINE, LTD to charge any additional charges after they have rendered services to the purchaser's credit card as supplemental charge.

A 20% gratuity will be added to your total charge as well as 7% service surcharge. If cash payment is selected, the payment is due at the beginning of the rental time. Customer agrees to have A-1 LIMOUSINE, LTD get an authorization for the above credit card and amount, for the event stated above. If any payment due hereunder will be unpaid (10) ten days after the due date, hereon A-1 LIMOUSINE, LTD will have the right to add and collect late charges with interest at maximum rate allowed by law. All such sums are due and owing with any other expenses, (filing fees, court cost, and reasonable attorney fees, etc.).

Necessarily injuries by reason of such non-payments, I the credit card holder / purchaser agree to pay A-1 LIMOUSINE, LTD upon signing of this contract. I am satisfied with the terms and conditions above and fully understand and agree. If, for any reasons, I am not fully satisfied with the services I receive, I have 10 hours after the completion of the job to file a complaint in writing. If A-1 LIMOUSINE, LTD does not receive my written complaint in the above stated timeframe, I agree, that there is no valid complaint and I am fully satisfied with the services I received. Filing a written complaint, insures both parties, that it is fully understood what the problem was, and should help A-1 LIMOUSINE, LTD to assist the purchaser in any kind of reimbursement. The purchaser will be contacted within a week of the complaint to settle the matter. I understand that this is a separate case from the main contract and therefore have no dispute in general against A-1 LIMOUSINE, LTD and the payment I authorized.

A-1 LIMOUSINE, LTD guarantees, that all our vehicles are constantly checked to keep the highest possible standards and eliminate equipment failures as much as possible. A-1 LIMOUSINE, LTD agrees to send the requested vehicle as offered in the contract. We have the right to upgrade the vehicles or switch the vehicles in case of emergency breakdown or if vehicles were in accidents. As stated, this will only happen in emergencies, and to upgrade, never downgrade. If no upgrade is available, A-1 LIMOUSINE, LTD gives the customer the right to downsize the vehicle and receive additional discounts if wanted. No additional charges will occur on customer side if upgrade is made without customer request. If any of our above guarantees or contracted terms cannot be met due to conditions outside of our control, including weather, accidents and any other acts of god, we will use our best efforts to notify the customer of these conditions and resulting delays or changes.

### STEP 6

### YES, I AGREE TO THE TERMS AND CONDITIONS

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_